

## **CUSTOMER EXPECTATIONS & PRODUCT LIMITATIONS**

DiamondWall should be free of cracks, warpage or unfilled areas that would compromise the strength and longevity of the installation. The finished face of the DiamondWall should not reveal small chips, cracks or minor discoloration when viewed from a distance of 20 feet in natural daylight conditions.

DiamondWall is designed to replace old wall technologies like wooden planks, metal panels or masonry walls with vinyl padding. While the extruded DiamondWall panels are extremely durable and will not rot, rust or tear, it should be clearly understood by the specifier and end-user that DiamondWall is not indestructible. Every product in construction has its application limitations and DiamondWall is no different.

The product is not designed or intended for use;

- As a backstop for pitching practice.
- With expected ball impact speeds in excess of 100 MPH.
- When ambient temperatures are below 32°F.

Additionally, heavy or hard objects like bats, rocks, golf balls, or track throwing equipment should not be hurled, batted or swung at the DiamondWall panels. This can create cracks and penetrations and constitutes abuse. With proper care and consideration of the stated limitations, DiamondWall will outlast all of the alternatives wall materials available today.

The product comes with a 20-year warranty against defects. The color layer is a coextrusion not a coating and is highly UV resistant. Still, with time and use damage and breakage is possible. That's why each order comes with a selection of replacement panels that are easily swapped out for damaged panels, should damage occur.

Disdaimer: The outcomer and the customer's architects: engineers, consultants and other professionals are completely responsible for the selection, installation and maintenance of any product purchased from SportsEdge, and EXCEPT AS EXPRESSLY PROVIDED IN SPORTSEDGE STANDARD WARRANTIES, SPORTSEDGE MAKES NO WARRANTY, EXPRESS OR IMPUEDLAS TO THE SUTRABULTY DESIGN, MERCHANTABUTY, OR FITNESS OF THE PRODUCT FOR CUSTOMERS APPLICATION. Copies of SPORTSEDGE standard warranties are available upon request.



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